

March 10, 2011

Dear Merry and all team members at Premier Sport Car Co.

I would like to express a sincere thank you for my purchase of a 1997 Porsche Carrera 2 from your dealership back in January 2011. After almost two months of ownership, this whole incidence is still surreal to me.

First, I have never thought of purchasing anything unseen no matter how great it was described! In fact, Craigslist now even warns people that *"Do not buy vehicles site-unseen, regardless of low price. The vehicle does not exist, and any money you send will be lost."* During the entire purchasing process, Merry was not only very informative and clear, but she was also very responsive, patient and precise on her communications when explaining every single detail about both the sales terms, vehicle conditions and shipping statewide. This is where both honesty and integrity count, especially when there are so much frauds and dishonesty going on nowadays.

Even minutes prior to the arrival of my car in San Francisco, I was still keeping my fingers crossed just for the sake that this car would come in a "decent" condition as described and promised by your company. When the trucker carefully pulled the car out, the car was spectacular as if it was fresh out from the factory! The car shined both cosmetically and mechanically! As a Concours d'Elegance winner and judge, I can dare to say that the car's pristine condition was not as a result of simple professional detailing, but instead it was a result of careful preserved car by previous owner(s). Premier Sport Car Co. must have a guru set of techniques when selecting used cars for their inventory. Once a while, I have people actually coming up to my car to appreciate its beauty and condition. Although, it cost me a little more than I expected, yet this was definitely money well spent considering if the car was going to be a collectible classics soon!

Congratulation of your excellence! You definitely have me as your client for life when it comes to pre-owned vehicles. I could not have asked for better!

Best regards,

Andy Chan

